



एनर्जी एफिशिएंसी सर्विसेज लिमिटेड
विद्युत मंत्रालय के सार्वजनिक क्षेत्र के उपक्रमों की संयुक्त उद्यम कंपनी
ENERGY EFFICIENCY SERVICES LIMITED
A JV of PSUs under the Ministry of Power

Amendment No. 3

Ref: EESL/06/2025-26/Smart Meters/OTE/252608008/Amdt-3

Date: 11/08/2025

To,
All the prospective Bidders

Subject: Amendment No. 3 in NIT No: EESL/06/2025-26/Smart Meters/OTE/252608008 dated 01.08.2025 for "Procurement of 8 Lakh Smart Meters for the State of Bihar - under Scaling up Demand Side Energy Efficiency Sector Project".

References:

1. NIT No: EESL/06/2025-26/Smart Meters/OTE/252608008 dated 01.08.2025
2. Amendment No. 1: EESL/06/2025-26/Smart Meters/OTE/252608008/Amdt-1 dated 08.08.2025.
3. Amendment No. 2: EESL/06/2025-26/Smart Meters/OTE/252608008/Amdt-2 dated 11.08.2025.

Dear Sir/Madam,

The following Amendment(s) to above mentioned RfP are hereby authorized: -

1. This has reference to the above mentioned NIT issued on 01.08.2025 and its subsequent amendments, if any for "Procurement of 8 Lakh Smart Meters for the State of Bihar - under Scaling up Demand Side Energy Efficiency Sector Project". The deliberated responses by EESL to the queries are hereby issued as Annexure-A.
2. The bid submission schedule remains unchanged and shall be as specified in the RfP i.e. as detailed below:

Sr. No.	Description	Date and Time
1	Document sale Date & Timing, i.e. Last date & time for downloading RfP from Website	Up to 14.08.2025 till 11:00 Hrs. IST
	Offline and Online Bid Submission deadline	Up to 14.08.2025 till 11:00 Hrs. IST
	Techno-commercial bid opening Date & Time.	On 14.08.2025 till 11:30 Hrs. IST

This issues with approval of competent authority.

The prospective bidders are also advised to regularly keep visiting and checking the e-Procurement portal website (<https://eesl.eproc.in>) and tender wizard portal (<https://www.tenderwizard.com/EESL>) for any further forthcoming information/notice(s)/developments/amendment(s)/clarification(s) regarding the subject Tender.

Rest all the terms and conditions of the RfP and subsequent amendments, if any remains unaltered.

Thanking You,

For and On Behalf of EESL

Registered Office: EESL, Ground Floor, Core-3, Scope Complex, 7 Lodhi Road, New Delhi-110003

कॉर्पोरेट कार्यालय: ईईएसएल, पहली मंजिल, द आईकॉन टावर, एफसी-24 सी, फिल्म सिटी, सेक्टर 16ए, नोएडा - 201301, उत्तर प्रदेश

संपर्क: 0120-6541600

वेबसाइट: www.eeslindia.org

Corporate Office: EESL, 1st Floor, The IKON Tower, FC-24, Film City, Sector 16A, Noida - 201301, Uttar Pradesh

Contact: 0120-6541600

Website: www.eeslindia.org



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Annexure - A						
IFB NO.: NIT Bid Document No: EESL/06/2025-26/SmartMeters/OTE/252608008 Name of the Tender/Package: "Procurement of 8 Lakh Smart Meters for Bihar under Scaling up Demand - Side Energy Efficiency Sector Project".						
Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
1	EESL intends to procure 8,00,000 smart electricity meters operating on GPRS communications suitable for 4G with fallback on 2G for deployment in the State of Bihar. Providers (TSPs)	Project Scope Clause 1.1	Section - IV (Part - C) Scope of Work & TS	88 of 254	Please confirm required GPRS communication 4G or 4G fall back 2G. Both are added in other parts of the tender.	Clarified as: As per RfP (4G fall back 2G)
2	The scope of the bidder(s) shall include Designing, Engineering, Manufacturing, Testing, Inspection, Packing, Supply, Transportation & Insurance (till delivery at site), transit storage delivery to project site (locations shall be intimated later), unloading, handling of single-phase along with meter box.	Project Scope Clause 1.1	Section - IV (Part - C) Scope of Work & TS	88 of 254	Please confirm there is no scope of meter installation at the later stage - only meter delivery, manufacturing, engineering, inspection, packaging, unloading, and supply. Please also share the location to transport this for the exact calculation of the project cost. Please confirm the warranty requirement - 5.5 years or 10 years.	Clarified as: As per RfP.



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Annexure - A

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Name of the Tender/Package: "Procurement of 8 Lakh Smart Meters for Bihar under Scaling up Demand - Side Energy Efficiency Sector Project".

Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
3	The pluggable type of communication module or replacing the compatible SIM with preferable e-SIM facility.	Clause 1.2 High Level Solution Architecture and Technical Specification	Section - IV (Part - C) Scope of Work & TS	90 of 254	The pluggable type of communication module or replacing the compatible SIM with the physical SIM only.	Clarified as: Physical SIM will be provided for Cellular technology
4	Mobile Application which should have features of Smart Meter reading, with role based firmware upgrade / configuration, RTC etc.	Clause 1.3 Integration requirements with implementation partner(s) of existing/ subsequent tender of other components of AMI	Section - IV (Part - C) Scope of Work & TS	91 of 254	Mobile Application will not have the features of firmware upgrade, it will be done by the HES only.	Clarified as: As per RFP.
5	Latitude & Longitude information to backend system (HES). Latitude and Longitude information of the meter will be captured through meter installation at the time of meter installation.	Clause 3 Smart Meter Basic Features	Section - IV (Part - C) Scope of Work & TS	110	Latitude & Longitude information to backend system (HES) will not come from the meter, it will be captured through meter installation at the time of meter installation by project team of AMISP.	Clarified as: "Latitude & Longitude information of the meter will be captured through meter installation at the time of meter installation"



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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
6	-	-	-	-	Please share the IPV6 Push destination address and Port Number	Clarified as: Will be shared on PDI call
7	-	-	-	-	Please share who is HES and MDMS service provider	Clarified as: Will be shared on LOA placement
8	Meter box shall be weatherproof, capable to withstanding temperatures of boiling water for 5 minutes continuously without distortion or softening. It shall withstanding Glow wire test at 6500C as per IS : 14772 with latest amendment.	4.4 GENERAL TECHNICAL REQUIREMENTS	Section - IV (Part - C) Scope of Work & TS	101 of 254	Glow wire flammability is 650°C	Clarified as: As per IS 16444
9	GENERAL CONSTRUCTIONS: The base shall be dark grey colour	4.6 General Constructions	Section - IV (Part - C) Scope of Work & TS	103 of 254	The base shall be a light grey color.	Clarified as: As per Bihar discom GTP



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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
10	NAME PLATE AND MARKING: The equipment shall be provided with durable and legible name plate, effectively secured against its removal under any circumstances, so far as possible. Name plate shall be embossed with "PO/Work Order No with date", "NAME OF DISCOM". The name plate shall be indelibly and distinctly marked with all essential particulars as per the relevant standards along with the following information:	4.6 Name Plate and Marking	Section - IV (Part - C) Scope of Work & TS	103 of 254	The nameplate details will be laser printed directly onto the meter's opaque top cover, which has a transparent display window.	Clarified as: As per Bihar discom GTP
11	Thickness of box a) Base & Cover Base : 3mm Cover 2.5 mm	Clause 4.9 Guaranteed Technical Particulars	Section - IV (Part - C) Scope of Work & TS	106 of 254	Meter Box Base: Minimum 3mm for load-bearing sides and 2.5mm for other sides Tolerance for all sides: + /- 0.1mm	Clarified as: As per Bihar discom GTP



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Annexure - A						
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Sr No.	Query Reference/ Clause as per RFP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
12	The terminals shall be of suitable rating to carry 200% of I _{max} and shall be made of electro-plated (or tinned) brass	Clause 8 General Constructions	Section - IV (Part - C) Scope of Work & TS	113 of 254	The terminals will be rated to carry 150% of I _{max} and constructed from electro-plated brass (Ni).	Clarified as: As per RFP
13	A transparent cover may be used for the purpose.	Clause 13.1 Common pluggable communication module for Smart Meters	Section - IV (Part - C) Scope of Work & TS	120 of 254	The NIC cover will be opaque. Please consider this accordingly.	Clarified as: As per Bihar discom GTP
14	Fundamental energy and Total harmonics distortion measurement	Clause 3.2 Smart Meter Basic Features	Section - IV (Part - C) Scope of Work & TS	110 of 254	The requirement is not specified in the data sheet of Annexure G. Could you please confirm if this requirement is needed?	Clarified as: As per RFP
15	E-SIM enabled communication module for cellular technology	Clause 3.3 Smart Meter Basic Features	Section - IV (Part - C) Scope of Work & TS	110 of 254	A physical SIM will be provided for cellular technology.	Clarified as: Preferable Physical SIM
16	PIN outs may be provided as per below details -	13.2	Section - IV (Part - C) Scope of Work & TS	120 of 254	PIN Outs are provided as per OEM specific design of the smart meter. Hence, request delete this requirement.	Clarified as: As per RFP



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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
17	4 Quadrant Measurement	Clause 3.1 Smart Meter Basic Features	Section - IV (Part - C) Scope of Work & TS	110 of 254	The requirement is not specified in the data sheet of Annexure G, and it is also not necessary for a single-phase meter. Kindly amend	Clarified as: As per IS 16444
18	Terminal Cover The extended terminal block cover shall have a clear space of at least 25mm, thus allowing sufficient clearance space for inserting cables.	Clause 8 General Constructions	Section - IV (Part - C) Scope of Work & TS	113 of 254	We will be provided extended terminal cover with 20mm extended type.	Clarified as: As per Bihar discom GTP
19	Terminal block Made up of polycarbonate grade 500R or better.	Clause 8 General Constructions	Section - IV (Part - C) Scope of Work & TS	113 of 254	The terminal block will be made of PBT with 30% GF.	Clarified as: As per Bihar discom GTP
20	Seven segment LCD-Green in colour with 7 digit having 10X5 mm digit size.	Clause 8 General Constructions	Section - IV (Part - C) Scope of Work & TS	113 of 254	The seven-segment LCD will be green with six whole digits (10x5 mm each) and a decimal digit (5x3 mm).	Clarified as: As per RFP



Annexure – A

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Name of the Tender/Package: "Procurement of 8 Lakh Smart Meters for Bihar under Scaling up Demand – Side Energy Efficiency Sector Project".

Sr No.	Query Reference/ Clause as per Rfp	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
21	TOU (Time of Use) The time zones shall be user programmable through authenticated MRI/ OTA command.	Clause 9 Meter Functionality	Section – IV (Part – C) Scope of Work & TS	116 of 254	Time zones will be user-programmable via an authenticated mobile app or OTA command.	Clarified as: As per RFP
22	The meter shall have facilities to record Active energy (kWh), Reactive Energy (kVARh -Lag), Reactive Energy (kVARh - Lead), Apparent Energy (kVAh), MD(KW), MD (KVA), MD kVAR – Lag, MD kVAR – Lead.	Clause 9 Meter Functionality	Section – IV (Part – C) Scope of Work & TS	116 of 254	Please delete the clause regarding reactive energy parameters. These are not in the Annexure G data sheet and are not required for a single-phase meter.	Clarified as: As per IS 16444
23	DATA DISPLAY FACILITY Meter shall display Icon on LCD for below tamper condition 3. Over Voltage 4. Low Voltage 5. Over Current 10 Over Load	Clause 12 Data Display Facility	Section – IV (Part – C) Scope of Work & TS	117 of 254	The meter should display an icon on the LCD or a suitable legend for the tamper condition.	Clarified as: As per Rfp



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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
24	ANTI FEATURES The meter should record energy at $V_{ref} * (I_p + I_n) * UPF$ when any two phases (of R,Y & B Phases) are given at the input terminals of a single phase meters.	Clause 12 Anti Features Tamper	Section - IV (Part - C) Scope of Work & TS	121 of 254	Under tamper conditions (single wire & RCD), the meter accuracy will be within +/- 4%.	Clarified as: As per Bihar discom GTP
25	ANTI FEATURES Neutral condition, When neutral to the meter is disconnected from both incoming and outgoing terminals and phase is available either in neutral or phase terminal of the meter and load connected through local earth, In such condition, meter shall record energy	Clause 12 Anti Features Tamper	Section - IV (Part - C) Scope of Work & TS	121 of 254	The meter records energy as $V_{ref} * (I_p + I_n) * UPF$, even if the neutral is missing. A minimum current of 500mA per element is required for energy recording under this condition.	Clarified as: As per Bihar discom GTP



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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
	at $V_{ref} * (I_p + I_n) * UPF$, The Minimum current to recording energy shall be 250mA.					
26	ANTI TAMPER FEATURES The meter shall be immune or switch to I _{max} under external magnetic influences as per CBIP 325 and for permanent magnet of 0.5Tesla also. Status of relay shall remain unchanged during and after the magnetic influence. There shall not be any permanent damage to the meter.	Clause 12 Anti Features Tamper	Section - IV (Part - C) Scope of Work & TS	121 of 254	Magnetic condition will be as per CBIP 325, The magnetic conditions will be as per CBIP 325. During the magnetic test, the relay's condition may change, but after restoration, the tamper, along with any other affected conditions, will restore itself as well.	Clarified as: As per Bihar discom GTP
27	ANTI TAMPER FEATURES Application of abnormal voltage/ frequency and	Clause 12 Anti Features Tamper	Section - IV (Part - C) Scope of Work & TS	121 of 254	Will comply as per CBIP 325 with field conditions.	Clarified as: As per Bihar discom GTP



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Annexure - A						
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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
28	external induction looping device (Jammer test). Meter should record energy even if the neutral supply to the meter is disconnected and incoming neutral and phase terminal of the meter are connected with phase and separate loads are used at both neutral & phase outgoing terminals of the meter w.r.t earth. The min current to record energy shall be 250mA in any of terminal (P or N). The meter shall record energy at V_{ref}^* ($I_p + I_n$)* UPF.	Clause 12 Anti Tamper Features	Section - IV (Part - C) Scope of Work & TS	121 of 254	In that condition, The min current to record energy will be 1A in each current channel (P & N). The meter will record energy at V_{ref}^* ($I_p + I_n$)* UPF. Error of meter accuracy with in +/-4%.	Clarified as: As per Bihar discom GTP



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Sr No.	Query Reference/ Clause as per RFP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
29	Neutral disturbance: Vrms < 115V & Active Power > 2W Current drawn > 0.25 A & Earth load condition present.	Annexure B (8)	Section – IV (Part – C) Scope of Work & TS	128 of 254	Neutral disturbance: Vrms < 115V & Active Power > 120W Current drawn > 0.5 A & Earth load condition present.	Clarified as: As per Bihar discom GTP
30	64 Tamper conditions	Annexure A	Section – IV (Part – C) Scope of Work & TS	123 of 254	The RCD at the neutral input terminal is not practical in the field. In export mode, only a phase shift occurs without physical connection changes. However, we will meet the RCD requirement as outlined in the attached sheet. We kindly request your acceptance.	Clarified as: As per Bihar discom GTP
31	1. Payment of 100% of GST and 60% of invoice value (excluding GST) upon delivery of material at site / warehouse for the quantity supplied subject to following:	Supply/Installation/warranty Phase	Section – VI Forms and Procedures	227 of 254	Please amend as below inline of previous RFP 1. Payment of 60% of Invoice value along with 100% applicable taxes for the quantities delivered at Site / warehouse shall be made subject to following: a) Submission and acceptance of DLMS Compliance Matrix, APIs, Data	Clarified as: As per RFP



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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder
	a) Submission and acceptance of DLMS Compliance Matrix, APIs, Data Exchange information and Configuration Diagram, Test Procedures and Type test reports. b) Acceptance of purchase order. c) Submission of the necessary Contract Performance Bank Guarantee. d) PDI report and Material Delivery Certificate (MDCC) e) Against the submission of BG of 40% of eligible payments (Instead of 30% + 10%) in a month (Invoices submitted to EESL at the end of respective month) for supply and commissioning valid upto 6 months post delivery + 3 months claim period.				Exchange information and Configuration Diagram, Test Procedures and Type test reports. b) Acceptance of purchase order. c) Submission of the necessary Contract Performance Bank Guarantee. d) PDI report and Material Delivery Clearance Certificate (MDCC) e) Against the submission of BG of 40% of eligible payments (Instead of 30% + 10%) in a month (Invoices submitted to EESL at the end of respective month) for supply and commissioning valid upto 6 months post delivery + 3 months claim period. In case of delays in integration and commissioning for the reasons not attributable to the Supplier, then this 40% BG shall be released as per the same terms (06 months post delivery + 03 months claim period) after Delivery of Goods at Site provided that



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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
	the supplies delivered, receipt signed and stamped by EESL authorized representative at designated project location.)				no major hardware failure was reported. Payment shall be released within 30 days after receipt of original Tax invoices submitted in at the end of respective month at EESL for the supplies delivered, with receipt acknowledged, signed and stamped by EESL authorized representative at designated project location.	
32	1. Remaining 30% payment on Integration and commissioning of supplied smart meters with the AMI solution. This shall be released within 30 days after 3 months post successful integration of the targeted smart meters with the backend system. Report from MDMS shall be generated to confirm	Integration and Commissioning Phase	Section – VI Forms and Procedures	227 of 254		Clarified as: As per RFP



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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
	integration and commissioning of meters with HES and MDMS. 2. In case of delays in integration for which supplier is not responsible, then this 30% shall be released within 30 days after 06 months of supply provided that no major hardware failure was reported for other lots (After demonstration of integration and successful execution of test cases and User Acceptance Test (UAT), a report from MDMS shall be generated to confirm integration and commissioning of meters with HES and MDMS					



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Sr No.	Query Reference/ Clause as per RFP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as										
	verified by EESL and DISCOM/ Utility representative.)															
33	1. Remaining 10% of the payment on submission of tax invoice after operational acceptance by EESL based on the performance, payment to be released as follows <table><tr><td>1st</td><td>2%</td></tr><tr><td>2nd</td><td>2%</td></tr><tr><td>3rd</td><td>2%</td></tr><tr><td>4th</td><td>2%</td></tr><tr><td>5th</td><td>2%</td></tr></table>	1st	2%	2nd	2%	3rd	2%	4th	2%	5th	2%	Warranty Phase	Section - VI Forms and Procedures	227 of 254		Clarified as: As per RFP
1st	2%															
2nd	2%															
3rd	2%															
4th	2%															
5th	2%															
34	1. The brief scope of work essentially consists of following: "Design, Engineering, Manufacturing, Testing, Inspection, Packing, Supply, Transportation &	Project Scope	Section - IV (Part - C) Scope of Work & TS	88 of 254	Please remove handling of meter after unloading of meter at EESL designated store, We understand that transit storage delivery to project site and handling of meter after unloading where ever mentioned in RFP is not applicable	Clarified as: As per RFP										



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	Insurance (till delivery at site), unloading, handling of 8 Lakh single-phase smart meters along with meter box including 5.5 years warranty for Bihar".					
35	*The difference of any loss to EESL and above penalties shall also be passed on to bidder (s) on account of above parameters.	Meter Service Level Agreement (SLA)	Section - IV (Part - C) Scope of Work & TS	94 of 254	The bidder cannot be held responsible for any loss whether actual or presumptive incurred by EESL due to non-performance or poor performance of the meters. Such loss cannot be quantified and represents an open-ended risk for the bidder We request to remove this condition.	Clarified as: Penalty will be considered as per SLA
36	1.14 Representatives of Implementation Partners(s)	Representatives of Implementation Partners(s)	Section - IV (Part - C) Scope of Work & TS	97 of 254	Kindly remove this as our scope is limited to supply of meter instead of installation or O&M	Clarified as: Accepted



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37	Service Level requirement - 1. Meter Failure rate - Less than 0.5% failure rate per annum for all kind of energy meter over the guarantee period Validation procedure - Identification of defective meters in the backend system	Meter Service Level Agreement (SLA)	Section - IV (Part - C) Scope of Work & TS	93 of 254	There is multiple factor of meters fault like poor quality of installation like absence of neutral connection, poor termination of service cables, loose connection meter end and at DT end will result in faulty the Smart Meter resulting in higher failure rate. As meter performance depends on the system conditions, DISCOM infrastructures which are beyond the control of Meter manufacturer, the failure rate of 0.5% per annum is too low. We request to modify it to 1.5% per annum, as indicated in the existing projects.	Clarified as: As per RFP
38	Deadline for submission of bids. Soft Copy Part of the Bids: 14.08.2025 up to 1100 Hrs. (IST)	Clause 13	Section - 1 Invitation For Bids (IFB)	6 of 254	Humbly request for tender Extension date of subject tender at least 2 weeks from 14.08.2025 to 28.08.2025.	Clarified as: As per RFP



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Sr No.	Query Reference/ Clause as per RfP	Clause	RFP Section	Page	Query/Request by Bidder	Clarified as / Amended as
	Hard Copy Part of the Bids: 14.08.2025 up to 1100 Hrs. (IST)					



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