



एनर्जी एफिशिएंसी सर्विसेज लिमिटेड
विद्युत मंत्रालय के सार्वजनिक क्षेत्र के उपक्रमों की संयुक्त उद्यम कंपनी
ENERGY EFFICIENCY SERVICES LIMITED
A JV of PSUs under the Ministry of Power

Letter Regarding Clarity in Amendment No. 5

Ref: EESL/06/2022-23/OTE/Cloud Service/ 222310010/Clarity in Amdt. – 5 Date: 13.01.2023

To,

M/s

Sub: Regarding Clarity in Amendment No. 5 in Tender/RfP No. EESL/06/2022-23/OTE/Cloud Service/ 222310010 Dated: 25.10.2022 for “Procurement of Cloud Service (Data Centre & Disaster Recovery Centre) for hosting SAP and Non-SAP applications for 5 years.”

Ref:

1. NIT/Bid Document No. EESL/06/2022-23/OTE/Cloud Service/ 222310010 Dated: 25.10.2022).
2. Pre-bid meeting held on 10th November 2022.
3. Amendment No. 1 dated 23.11.2022, Amendment No. 2 dated 09.12.2022, Amendment No.3 dated 23.12.2022, Amendment No. 4 dated 03.01.2023 and Amendment No.5 dated 12.01.2023.

Dear Sir/Madam,

The following Clarity in Amendment No. 5 to above mentioned RfP are hereby authorized: -

1. Inadvertently some content got hidden in issued Amendment No 5, therefore mentioning those hidden contents in the below table for clarity purpose.

Sr. No	RFP Clause No	RFP Clause	Clarification	Clarified as/Amended as
1	Part-C Technical Specifications of Section-4, Page No. 4	D. Non SAP -DR	Kindly confirm the required RPO and RTO.	Clarified as: RPO should be less than or equal to 30 minutes and RTO shall be less than or equal to 4 hours. The key transaction data shall have RPO of 15 minutes

2. Clause No. 5. Transitioning/Exit:

Clause No	Existing para	Amended as
5. Transitioning/Exit	(i) Buyer can exit from the contract if SLA is not met in 3 consecutive months.	A. Transitioning IN - Migration from existing cloud. (i) Migration includes infrastructure of DC & DR (VM, TDI, Firewalls & WAF storage etc.). Bidder shall

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	<p>(ii) Buyer can exit from the contract without any justifications/reasons with 6 months' notice period.</p> <p>-----sub para (iii) to (x) continues ----- ----- ----- -----</p> <p>(xi) The Bidder shall transfer know-how relating to operation and maintenance of the solution, software, Cloud Services, etc.</p>	<p>migrate these infrastructures from existing cloud to upcoming cloud.</p> <p>(ii) Bidder shall be responsible for the migration of all the SAP and NON-SAP applications from the existing cloud to the new cloud.</p> <p>(iii) Migration may be done by using lift and shift methodology or by means of fresh installation of operating systems, applications, DBs, relevant add-on, server hardening, SSL configuration and various other relevant configuration.</p> <p>(iv) Bidder shall migrate and provide the application up and running for the business operation as running on the existing cloud to declare as delivery of cloud without any disruption (including DC and DR).</p> <p>(v) Bidder also has to provide activities-wise detailed migration plan.</p> <p>(vi) All required hardware, software, link, licenses etc. for migration shall be provided by the bidder.</p> <p>B. Transitioning OUT - Migration to another cloud/DC/DR</p> <p>(i) Buyer can exit from the contract if SLA is not met in 3 consecutive months.</p> <p>(ii) Buyer can exit from the contract without any justifications/reasons with 6 months' notice period.</p> <p>-----sub para (iii) to (x) continues ----- ----- -----</p> <p>(xi) The Bidder shall transfer know-how relating to operation and maintenance of the solution, software, Cloud Services, etc.</p>
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Rest all terms and conditions of RfP/subsequent amendments remains unchanged.

Thanking You,

for and on behalf of EESL


13/01/2023
Neeraj Pal
DM (Contracts)