Chapter – 7: The particulars of any arrangement that exists for consultation with, or representation by, the members of the public about the formulation of its policy or implementation thereof;

Details on consultation and representation from members of the public:

EESL is a commercial organization and policies formulated by it relate to its internal management hence there is no arrangement for consultation with the members of the public before the formulation of its internal policies. However, the internal policies of the company are formulated complying with the applicable provisions of the constitution, statutes, rules and regulations.

Details on Information Facilitation Counter (IFC):

EESL has a robust website with all details of its schemes and programmes. Information material, extensive detailed literature and brochures are available on the EESL website under the following domains: About EESL, Leadership, Global Presence of the company, different programmes of EESL, investor’s information centre, information for the media personnel, real-time data of EESL schemes (dashboards), tenders and procurement data, channel partners of EESL and addresses/locations of EESL offices across India: https://eeslindia.org/en/home/

Details on how members of the public can file their complaints and grievances:

Grievances are usually received through emails, regular posts, or through the Department of Administrative Reforms and Public Grievances’ highly responsive web portal operating under the name of Centralized Public Grievance Redress and Monitoring System (CPGRAMS). The web address of the same is https://pgportal.gov.in. This portal is open for all citizens to promptly report their concerns and grievances to EESL, under the scrutiny of higher authorities in the Government of India. Further to this, the members of the public can also file their complaints at grievance@eesl.co.in.

All resolutions provided to the petitioners are documented on this portal for transparency and efficient record management. EESL puts in sincere efforts to resolve every query to satisfaction of the petitioners.

Public Private Partnerships (PPP): Details of subsidiaries, joint ventures, Special Purpose Vehicles (SPVs) and associate companies of EESL:

(Details as per CY 2020-2021, update yet to be obtained.)

A) EESL EnergyPro Assets Limited (EPAL)

EESL has a UK-based subsidiary company, EESL EnergyPro Assets Limited (hereinafter referred to as “EPAL”) in which it holds 84.55% Equity Shares. As on 31st March 2020, the paid-up share capital of EPAL was GBP 35,182,100. EPAL has signed 6 operating energy efficiency agreements with 6 clients in the education and leisure sectors (schools, district councils, golf courses) across the UK through two step-down subsidiaries namely Anesco Energy Services South Limited and Creighton Energy Limited.

The tenure of these contracts ranges from 9 to 18 years. EPAL also hold an entire 100% stake in Edina, a leading supplier, installer and maintenance provider for combined heat and power (CHP), gas, and diesel power generation solutions in the United Kingdom (UK).
Through the acquisition of the Edina group, EESL intended to bring CHP technology to India and the first step was to establish its presence in India. In the month of December 2018, a new wholly owned subsidiary of Edina (named EPSL Trigeneration Private Limited) was incorporated to cater for the emerging CHP/Trigeneration business in India. During the year 2019 – 20, EPAL earned a profit of ₹160.55 million (GBP 1.69millions).

The list of companies under EPAL, along with the names of the officers holding the position in EPAL, and its subsidiaries, are as under:

1) **EESL EnergyPro Assets Limited**—→ Shri Saurabh Kumar, Shri Steven Fawkes, Shri Shankar Gopal, Shri Amit Kumar Kaushik

2) **Aesco Energy Services South Ltd**—→ Shri Amit Kumar Kaushik, Shri Amit Kumar Bharadwaj, Shri Nitin Wadhwa

3) **Creighton Energy Limited**—→ Shri Amit Kumar Kaushik, Shri Amit Kumar Bharadwaj, Shri Nitin Wadhwa

4) **EPAL Holdings Limited**—→ Shri Saurabh Kumar, Shri Steven Fawkes, Shri Amit Kumar Kaushik

5) **Edina Acquisition Limited**—→ Shri Saurabh Kumar, Shri Steven Fawkes, Shri Amit Kumar Kaushik

6) **Edina Power Services Limited**—→ Shri Saurabh Kumar, Shri Steven Fawkes, Shri Shankar Gopal, Shri Amit Kumar Kaushik, Shri Hugh Kerr Richmond

7) **Edina Limited**—→ Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa

8) **Edina UK Limited**—→ Shri Saurabh Kumar, Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa

9) **Edina Australia Pty Limited**—→ Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Smt. Katharine Margaret Gyngell

10) **Armoura Holdings Limited**—→ Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa

11) **Stanbeck Limited**—→ Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa

12) **Edina Manufacturing Limited**—→ Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa

13) **Edina Power Limited**—→ Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa

14) **EPSL Trigeneration Pvt. Ltd.** —→ Shri Saurabh Kumar, Shri Shankar Gopal, Shri Amit Kumar Kaushik

B) **NEESL Private Limited**

For supply, installation, operation and maintenance of the Public Street Lighting System in the state of Odisha on a Public Private Partnership (PPP) basis, an SPV namely NEESL Private Limited was incorporated in July 2017. EESL holds 26% equity shares in the company.

As on 31st March 2019, the paid-up share capital of NEESL was ₹0.1 million. During the year 2018 – 19, NEESL earned a profit of ₹1.17 million.
C) **EESL Energy Solutions LLC**

EESL has formed a joint venture (JV) - Energy Efficiency Services LLC, in partnership with M/s. Hansa Energy Solutions LLC, an ESCO approved by all major government bodies in UAE, to implement energy efficiency and renewable energy programmes in the United Arab Emirates, the Middle East and Africa.

As a part of our international foray, we are expanding our presence in the Middle East and Energy Efficiency Services LLC will be a pivotal step for utilising the vast potential for energy efficiency in the region. With this venture, the entire sector in the region will benefit from our experience in managing the world's largest energy efficiency portfolio, with Hansa Energy providing in-depth field knowledge and local expertise.

As a part of our international foray, we are expanding our presence in the Middle East and Energy Efficiency Services LLC will be a pivotal step for utilizing the vast potential for energy efficiency in the region. With this venture, the entire sector in the region will benefit from our experience in managing the world's largest energy efficiency portfolio, with Hansa Energy providing in-depth field knowledge and local expertise. The core areas of focus for the JV are as follows:

- LED Streetlights
- Building Retrofits (Commercial and industrial)
- Trigeneration
- Solar Programmes

These programmes implemented by Energy Efficiency Services LLC will be under a mix of Project Management Consultancy (PMC) and ESCO business models. The initiatives are expected to usher in a considerable reduction of emissions, an increase in energy and monetary savings, and peak demand avoidance in the Middle East.

D) **IntelliSmart Infrastructure Private Limited**

IntelliSmart Infrastructure Private Limited or “IntelliSmart”, is a JV of NIIF (National Investment and Infrastructure Fund) & EESL (Energy Efficiency Services Limited), which has been established to give a fillip to the Smart Metering program of the Government of India.

Implementation of Smart Metering shall significantly improve the billing and collection efficiencies of Distribution Companies (DISCOMs). Smart Meters will be the foundation for the smart grid programme which will be crucial to meet the challenges of the newly evolving energy mix and the target of providing an uninterrupted 24x7 power supply to every Indian. It will also be a stepping-stone towards facilitating the interoperability of the electricity service providers in the distribution sector at the retail level.

E) **Convergence Energy Services Limited (CESL)**

CESL is a wholly owned subsidiary of Energy Efficiency Services Limited, which will seek to deliver clean, affordable and reliable energy, and will focus on energy solutions that lie at the confluence of renewable energy, electric mobility and climate change.

Convergence builds upon the decentralized solar development experience in under-served rural communities in India, and over time, using battery energy storage will deliver renewable energy solutions to power agricultural pumps, street lighting, domestic lighting and cooking appliances in villages. It will also work to enable battery-powered electric mobility and its infrastructure and design business models to increase the uptake of electric vehicles in India.

**Details of all payments made under Public Private Partnerships (PPP):**

The XLS sheets in PDF format are enclosed in this same section on the website.
Are the details of policies/decisions, which affect the public, informed to them?

As already stated above, this section is not applicable. EESL is a commercial organization and policies formulated by it relate to its internal management and operations. There is no arrangement for consultation with the members of the public before the formulation of its internal policies.

Dissemination of information widely and in such form and manner, which is easily accessible to the public, a form of accessibility and cost of such handbook (or manual):

EESL is already making information available electronically on its website for wider public use. The media corner section of the EESL website consists of all the publications of the EESL. This section already contains the following:

1) Newsletter: An update on news in the power sector and information on what EESL is up to.
2) EESL news covered in various publications (electronic and print): a compendium of published reports of EESL.
3) Press Releases: A compilation of press releases EESL sends out to media on regular basis.
4) Social media updates and handles: A link to EESL Twitter and Facebook handles.
5) Event updates: An update on EESL’s internal and external events.
6) Coffee Table Book: An e-copy of a special coffee table book published by EESL. It contains the EESL story describing the social and ground impact of EESL’s efforts.
7) Corporate Brochure: An informative literature on EESL’s schemes.
8) WePower Gender Report: It presents the status and representation of a certain gender in EESL’s workforce.

Link to the above sections: https://eeslindia.org/en/ourmediacorner/#tab-0

Please note: All information brochures are available on the EESL website free of cost.