

**Amendment No. 3**

Ref: EESL/06/2021-22/CCMS Analytics Tool/212208040/Amdt. - 3

Date: 23.09.2021

To,

M/s .....

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**Sub: Amendment No. 3** against RfP No. EESL/06/2021-22/CCMS Analytics Tool/212208040 dated 25.08.2021 for  
“Hiring of agency for implementation of the CCMS Analytics tool for EESL”.

**Ref:**

1. NIT/Bid Document No. EESL/06/2021-22/CCMS Analytics Tool/212208040 dated 25.08.2021 (E-tender ID-**1826**).
2. Pre-bid meeting held on 01st September 2021.
3. Amendment No.1 dated 14.09.2021.
4. Amendment No.2 dated 21.09.2021.

Dear Sir/Madam,


The following Amendment (s) to above mentioned RfP are hereby authorized: -

**1. The Detailed Amendments and clarifications are attached herewith as Annexure – Z**

Rest all terms and conditions of RfP/subsequent amendments remains unchanged.

Thanking You,

for and on behalf of EESL

  
23/09/2021

Neeraj Pal  
DM (SCM)

Annexure-Z				
Tender No: EESL/06/2021-22/CCMS Analytics Tool/212208040 Dated: 25.08.2021. (E-tender ID - 1826)				
Name of Work: Hiring of agency for implementation of the CCMS Analytics tool for EESL.				
Sl. No.	RFP Document Reference(s)	Content of RFP requiring Clarification(s)	Points of clarification	Clarified as / Amended as/Incor[porated as/ Read as
1	Section – C (Qualifying Requirement) Page 108, Clause No. 3	Bidder should be a CMM/ CMMi Level 3 and above certified company -- Certification as per criteria	Please relaxation on the clause. ISO 9001:2015 will be fine for us.	<b>No Change</b>
2	Section – C (Qualifying Requirement) Page 108, Clause No. 4	IT solution development & support experience in India -- Bidder should have successfully carried out (completed) at least 2 analytics solutions in India within last 3 years; and Solution should have been covered in all of these implementations: Handling of Large Data. Data Analytics Smart & Interactive Dashboards	Please explain briefly regarding the Analytics Solutions. Idam has a lot of experience in Web based application, Dashboard and process oriented tool.	<b>Clarified as:</b>  Refer Scope of Work
3	Section – C (Qualifying Requirement) Page 108, Clause No. 6	Consortium: No consortiums will be allowed to participate in the Bid	Please allow the Consortium clause.	<b>No Change</b>
4	Section – D (Scope of Work) Page 109, Clause No. NIL, 1st Bullet	EESL invites bids from the various agencies which have their own CCMS Analytics solution that can be customizable as per the EESL requirement (if needed). The CCMS Analytics solution can be deployed/ implemented at EESL. Agency should have experience in delivering the similar services and implemented the Data Analytics solution in other organizations.	Please explain briefly about the CCMS Analytics Solutions	<b>Clarified as:</b>  Refer Scope of Work
5	Section – D (Scope of Work) Page 109, Clause No. NIL, 4th Bullet	Prior approval will be required from EESL to use the software architecture, UI/UX design, technologies /programming languages /database for the development of the analytics tool. EESL deserves the right to accept/reject the technologies which is to be used.	Please expedite that, if you have any preference relating to the programming language and backend database.	<b>Clarified as:</b>  No preference as such but the bidder should ensure the sustainability, flexibility and upward compatability of the technology from the prespective of cost of implementation and maintenance.
6	Section – I (Monitoring & Auditing) Page 113, Clause No. NIL, 1st Bullet	EESL has the full right to conduct periodic audits for CCMS solution to check for the compliance of technical specifications and configurations as outlined in Scope of Work.	Is there any Security Audit Agency is preferred by EESL?	<b>Clarified as:</b>  EESL highly prefer MeITY empaneled partner  However, the security shall be conducted by EESL.
7	Section – I (Monitoring & Auditing) Page 113, Clause No. NIL, 2nd Bullet	The selected bidder/ vendor should also comply IT Security Policies Standards and other rules & regulations as notified from time to time.	Who will provide the cost of Security Audit?	<b>Clarified as:</b>  Security audit is in the scope of EESL whereas all the vulnerabilities shall be mitigated by the selected bidder till the issuance of audit certificate.
8	Page 38: 18.0 MSME Bidder	MSME Bidder	Please mention if any special considerations for MSME are provided	All details regarding MSE Bidders please refer to Page No.103, Clause No. C of tender document
9	Page 110, Scope	Scope of Work	What is the current data storage location: Cloud, On-premise servers? Please mention provider and size of data if possible.	<b>Clarified as:</b>  Current Data Location is EESL's private cloud (MeITY empaneled partner), however, to be application shall be used as SAAS.  Note: The application must be hosted on the MeITY empaneled or MeITY supported cloud."
10	Page 110, Scope	Scope of Work	In which format the data files are stored: Database objects, Excel Exports?	<b>Clarified as:</b>  Based on business need, all open standard data extractions should be available (ex-excel,xml etc.)
11	Page 110, Scope	Scope of Work	Will we obtain access on source system for integration, or we will be given access on exported data?	<b>Clarified as:</b>  Intially, data has to be migrated from the Data Warehouse and interface can be built to handle the delta load.
12	Page 110, Scope	Scope of Work	Please mention size of data in scope.	<b>Clarified as:</b>  At present, we have over 1 lakh of CCMS where each CCMS may generate approx. 35000 records in a year."
13	Page 110, Scope	Scope of Work	Please mention max number of transactions to be analyzed in scope.	<b>Clarified as:</b>  At present, we have over 1 lakh of CCMS where each CCMS may generate approx. 35000 records in a year."



Signature :-  
Subject : CN=NEERAJ PAL, ST=DELHI, OID.2.5.4.17=110003, OU=SUPPLY CHAIN MAN  
AGEMENT, O=ENERGY EFFICIENCY SERVICES LIMITED, C=IN  
User ID : neeraj.pal  
Serial No : 13426D7  
PB : p.kumar(Prashant Kumar)  
Date : 23-09-2021

14	Page 114, Training Procedure	Training Procedure	Is there 1 training session in scope or more? Please limit the count. How many users will attend the training?	<b>Clarified as:</b>  Based on the user understanding training shall be scheduled in the initial phase further 1-2 training shall be conducted on quarterly basis.  15-20 users shall be trained.
15	Page 113, F.1	Business rule finalization (Brain Storming)	What is the estimated time to be taken in defining the Business Rules?	<b>Clarified as:</b>  Bidder has to understand the business requirement and need of analytics based on that business rules can be defined.  However, the bidder has to complete the process of requirement gathering within 20 days to define the business rules.



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