

Chapter – 7: the particulars of any arrangement that exists for consultation with, or representation by, the members of the public in relation to the formulation of its policy or implementation thereof;

Details on consultation and representation from members of public:

EESL is a commercial organization and policies formulated by it relate to its internal management and hence there is no arrangement for consultation with the members of the public prior to formulation of its internal policies. However, internal policies of the company are formulated complying with the applicable provisions of the constitution, statutes, rules and regulations.

Further to this, it is important to note that EESL fully complies with the provisions of the Right to Information Act enacted by the Indian Parliament. Therefore, all that this Act calls for to be brought under public disclosure shall be adhered and executed at Energy Efficiency Services Limited. In case of any contraventions, please bring the same to the notice of the designated Public Information Officer (EESL), First Appellate Authority (EESL), or the hon'ble Central Information Commission.

The complete contact details of Public Information Officer (PIO) of EESL have been duly advertisement in the mandatory disclosure section on EESL website itself.

Details on Information Facilitation Counter (IFC) and visitor timings at EESL:

EESL has a robust website with all details of its schemes and programmes. Information material, extensive detailed literature and brochures are available on the EESL website under the following domains: About EESL, Leadership, Global Presence of the company, different programmes of EESL, investor's information center, information for the media personnel, realtime data of EESL schemes (dashboards), tenders and procurement data, channel partners of EESL and addresses/ locations of EESL offices across India: <https://eeslindia.org/en/home/>

All efforts have been made to provide all the information about EESL and its functions on the website, if in case a member of public is unable to locate the information they desire, they can easily file a Right to Information on the online portal: <https://rtionline.gov.in>

As an alternative, EESL is also open to visitors with prior appointment and reasonable purpose. Such requests for appointment may be made in written or telephonically to the respective department head/ concerned person to whom the visitor proposes to interact and connect.

Details on how members of public can file their complaints and grievances:

Energy Efficiency Services Limited (EESL) has a robust Public Grievances cell wherein we strive to provide satisfactory resolution to citizens' concerns. This is a unique and responsible department empowering every citizen of India to easily and ethically inspect public welfare works.

Grievances are usually received through emails, regular posts, or through the Department of Administrative Reforms and Public Grievances' highly responsive web portal operating under the name of Centralized Public Grievance Redress and Monitoring System (CPGRAMS). The web address of the same is <https://pgportal.gov.in>. This portal is open for all citizens to promptly report their concerns and grievances to EESL, under the scrutiny of higher authorities in the Government of India. Further to this, the members of public can also file their complaints on grievance@eesl.co.in.

All resolutions provided to the petitioners are documented on this portal for transparency and efficient record management. EESL puts in sincere efforts to resolve every query to satisfaction of the petitioners.

Public Private Partnerships (PPP): Details of subsidiaries, joint ventures, Special Purpose Vehicles (SPVs) and associate companies of EESL:

A) EESL EnergyPro Assets Limited (EPAL)

EESL has a UK based subsidiary company, EESL EnergyPro Assets Limited (hereinafter referred to as “EPAL”) in which it holds 84.55% Equity Shares. As on 31st March 2020, the paid – up share capital of EPAL was GBP 35,182,100. EPAL has signed 6 operating energy efficiency agreement with 6 clients in the education and leisure sectors (schools, district council, golf course) across the UK through two step - down subsidiaries namely Anesco Energy Services South Limited and Creighton Energy Limited.

The tenure of these contracts ranges from 9 to 18 years. EPAL also hold entire 100% stake in Edina, a leading supplier, installer and maintenance provider for combined heat and power (CHP), gas, and diesel power generation solutions in the United Kingdom (UK).

Through the acquisition of Edina group, EESL intended to bring CHP technology to India and the first step was to establish its presence in India. In the month of December 2018, a new wholly owned subsidiary of Edina (named as EPSL Trigenation Private Limited) was incorporated to cater the emerging CHP/ Trigenation business in India. During the year 2019 – 20, EPAL has earned a profit of ₹160.55 million (GBP 1.69millions).

List of companies under EPAL, along with names of the officers holding the position in EPAL, and its subsidiaries, are as under:

- 1) EESL EnergyPro Assets Limited—> Shri Saurabh Kumar, Shri Steven Fawkes, Shri Shankar Gopal, Shri Amit Kumar Kaushik**
- 2) Anesco Energy Services South Ltd—> Shri Amit Kumar Kaushik, Shri Amit Kumar Bharadwaj, Shri Nitin Wadhwa**
- 3) Creighton Energy Limited—> Shri Amit Kumar Kaushik, Shri Amit Kumar Bharadwaj, Shri Nitin Wadhwa**
- 4) EPAL Holdings Limited—> Shri Saurabh Kumar, Shri Steven Fawkes, Shri Amit Kumar Kaushik**
- 5) Edina Acquisition Limited—> Shri Saurabh Kumar, Shri Steven Fawkes, Shri Amit Kumar Kaushik**
- 6) Edina Power Services Limited—> Shri Saurabh Kumar, Shri Steven Fawkes, Shri Shankar Gopal, Shri Amit Kumar Kaushik, Shri Hugh Kerr Richmond**
- 7) Edina Limited—> Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa**
- 8) Edina UK Limited—> Shri Saurabh Kumar, Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa**
- 9) Edina Australia Pty Limited—> Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Smt. Katharine Margaret Gyngell**
- 10) Armoura Holdings Limited—> Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa**
- 11) Stanbeck Limited—> Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa**
- 12) Edina Manufacturing Limited—> Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa**

13) Edina Power Limited—> Shri Hugh Kerr Richmond, Shri Amit Kumar Kaushik, Shri Nitin Wadhwa

14) EPSL Trigeneneration Pvt. Ltd. —> Shri Saurabh Kumar, Shri Shankar Gopal, Shri Amit Kumar Kaushik

B) NEESL Private Limited

For the purpose of supply, installation, operation and maintenance of Public Street Lighting System in the state of Odisha on Public Private Partnership (PPP) basis, a SPV namely NEESL Private Limited was incorporated in July, 2017. EESL holds 26% equity shares in company.

As on 31st March 2019, the paid – up share capital of NEESL was ₹0.1 million. During the year 2018 – 19, NEESL has earned a profit of ₹1.17 million.

C) EESL Energy Solutions LLC

EESL has formed a joint venture (JV) - Energy Efficiency Services LLC, in partnership with M/s. Hansa Energy Solutions LLC, an ESCO approved by all major government bodies in UAE, to implement energy efficiency and renewable energy programmes in the United Arab Emirates, the Middle East and Africa.

As a part of our international foray, we are expanding our presence in the Middle East and Energy Efficiency Services LLC will be a pivotal step for utilising the vast potential for energy efficiency in the region. With this venture, the entire sector in the region will benefit from our experience in managing the world's largest energy efficiency portfolio, with Hansa Energy providing in-depth field knowledge and local expertise.

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- LED Streetlights
- Building Retrofits (Commercial and industrial)
- Trigeneneration
- Solar Programmes

These programmes implemented by Energy Efficiency Services LLC will be under a mix of Project Management Consultancy (PMC) and ESCO business models. The initiatives are expected to usher in considerable reduction of emissions, increase in energy and monetary savings, and peak demand avoidance in the Middle East.

D) IntelliSmart Infrastructure Private Limited

IntelliSmart Infrastructure Private Limited or “IntelliSmart”, is a JV of NIIF (National Investment and Infrastructure Fund) & EESL (Energy Efficiency Services Limited), which has been established to give a fillip to the Smart Metering program of the Government of India.

Implementation of Smart Metering shall significantly improve the billing and collection efficiencies of Distribution Companies (DISCOMs). Smart Meters will be the foundation for smart grid programme which will be crucial to meet challenges of the newly evolving energy mix and the target of providing uninterrupted 24x7 power supply to every Indian. It will also be a stepping-stone towards facilitating the interoperability of the electricity service providers in the distribution sector at retail level.

E) Convergence Energy Services Limited (CESL)

CESL is a wholly owned subsidiary of Energy Efficiency Services Limited, which will seek to deliver clean, affordable and reliable energy, and will focus on energy solutions that lie at the confluence of renewable energy, electric mobility and climate change.

Convergence builds upon the decentralized solar development experience in under-served rural communities in India, and over time, using battery energy storage, will deliver renewable energy solutions to power agricultural pumps, street lighting, domestic lighting and cooking appliances in villages. It will also work to enable battery powered electric mobility and its infrastructure and design business models to increase the uptake of electric vehicles in India.

Details of all payments made under Public Private Partnerships (PPP):

The XLS sheets in PDF format are enclosed in this same section on website. These files are named as follows: Edina, EPSL, Intellismart 1, EPAL, Instellismart 2 and CESL.

Are the details of policies/ decisions, which affect the public, informed to them?

As already stated above, this section is not applicable. EESL is a commercial organization and policies formulated by it relate to its internal management and operations. There is no arrangement for consultation with the members of the public prior to formulation of its internal policies.

Dissemination of information widely and in such for and manner, which is easily accessible to public, form of accessibility and cost of such handbook (or manual):

EESL is already making information available electronically on its website for wider public use. The media corner section of the EESL website consists of all the publications of the EESL. This sections already contains the following:

- 1) Newsletter: An update on news in power sector and information on what EESL is up to.
- 2) EESL news covered in various publications (electronic and print): compendium of published reports of EESL.
- 3) Press Releases: A compilation of press releases EESL sends out to media on regular basis.
- 4) Social media updates and handles: A link to EESL Twitter and Facebook handles.
- 5) Event updates: An update on EESL's internal and external events.
- 6) Coffee Table Book: An e-copy of a special coffee table book published by EESL. It contains the EESL story describing the social and ground impact of EESL's efforts.
- 7) Corporate Brochure: An informative literature on EESL's schemes.
- 8) WePower Gender Report: It presents a status and representation of a certain gender in EESL's workforce.

Link to the above sections: <https://eeslindia.org/en/ourmediacorner/#tab-0>

Please note: All information brochures are available on EESL website free-of-cost.