

# CERTIFICATE OF REGISTRATION

## Information Security Management System - ISO/IEC 27001:2013

The Certification Body of Schellman & Company, LLC hereby certifies that the following organization operates an Information Security Management System that conforms to the requirements of ISO/IEC 27001:2013

# Microsoft Corporation

for the following scope of registration

The scope of the ISO/IEC 27001:2013 certification covers the Information Security Management System (ISMS) supporting Microsoft Azure, Dynamics, and other Online Services that are deployed in Azure Public, Government and Germany Cloud including their development, operations, and infrastructure and their associated security, privacy, and compliance and inclusive of the requirements and control implementation guidance of ISO/IEC 27701:2019 for a privacy information management system (PIMS) as a data processor per the statement of applicability version 2020.01.

which includes the following in-scope location(s) on pages 12 - 16

Certificate Number: **1729711-4**

Authorized by:



Christopher L. Schellman  
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**Issue Date**  
August 13, 2020

**Original Registration Date**  
November 29, 2011

**Expiration Date**  
June 18, 2023

**Certificate Version**  
Version 4

CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman & Company, LLC
3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
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## Registered Scope

Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
<b>Microsoft Azure Services</b>				
<b>AI + Machine Learning</b>	Azure Bot Service	✓	✓	-
	Azure Open Datasets	✓	-	-
	Cognitive Services	✓	✓	-
	Cognitive Services: Form Recognizer	✓	-	-
	Cognitive Services: Computer Vision	✓	✓	-
	Cognitive Services: Container Platform	✓	-	-
	Cognitive Services: Content Moderator	✓	✓	-
	Cognitive Services: Custom Vision	✓	✓	-
	Cognitive Services: Personalizer (formerly called Custom Decision Service)	✓	-	-
	Cognitive Services: Cognitive Service Platform	✓	✓	-
	Cognitive Services: Face	✓	✓	-
	Cognitive Services: Text Analytics	✓	✓	-
	Cognitive Services: Language Understanding	✓	✓	-
	Cognitive Services: Translator Text	✓	✓	-
	Cognitive Services: QnAMaker	✓	✓	-
	Cognitive Services: Speech Services	✓	✓	-
Cognitive Services: Video Indexer	✓	-	-	
Machine Learning Service	✓	✓	-	

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
<b>Microsoft Azure Services</b>				
<b>AI + Machine Learning</b>	AI Builder	✓	✓	✓
	Machine Learning Studio	✓	-	✓
	Microsoft Genomics	✓	-	-
	Enterprise Knowledge Graph	✓	-	-
<b>Analytics</b>	Azure Analysis Services	✓	✓	✓
	Azure Data Explorer	✓	✓	✓
	Azure Synapse Analytics (formerly - SQL Data Warehouse)	✓	✓	✓
	Data Factory	✓	✓	✓
	HDInsight	✓	✓	✓
	Stream Analytics	✓	✓	✓
	Data Catalog	✓	✓	✓
	Data Lake Analytics	✓	-	-
	Azure Data Share	✓	-	-
	Azure Data Lake Storage Gen1	✓	✓	-
<b>Compute</b>	Cloud Services	✓	✓	✓
	Service Fabric	✓	✓	✓
	Virtual Machine Scale Sets	✓	✓	✓
	Virtual Machines (including SQL VM)	✓	✓	✓

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
<b>Microsoft Azure Services</b>				
<b>Compute</b>	Batch	✓	✓	✓
	Functions	✓	✓	✓
	App Service	✓	✓	✓
	App Service - Web Apps (including Containers)	✓	✓	✓
	App Service – Application Program Interface (API) Apps	✓	✓	✓
	App Service - Mobile Apps	✓	✓	✓
	Guest Configuration	✓	✓	-
	Azure VMware Solution	✓	-	-
<b>Containers</b>	Azure Kubernetes Service (AKS)	✓	✓	-
	Azure Red Hat OpenShift (ARO)	✓	-	-
	Container Instances	✓	✓	-
	Container Registry	✓	✓	-
	Azure Container Service	✓	✓	-
<b>Databases</b>	Azure Cosmos DB	✓	✓	✓
	Azure SQL Database	✓	✓	✓
	Azure Database for MariaDB	✓	✓	-
	Azure Database for MySQL	✓	✓	-
	Azure Database for PostgreSQL	✓	✓	-

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
<b>Microsoft Azure Services</b>				
<b>Databases</b>	Azure Database Migration Service	✓	✓	-
	Azure Cache for Redis (including Premium)	✓	✓	✓
	Azure API for Fast Healthcare Interoperability Resources (FHIR)	✓	-	-
<b>Developer Tools</b>	Azure DevTest Labs	✓	✓	-
	Azure Lab Services	✓	✓	-
	Azure for Education	✓	-	-
	Application Change Analysis	✓	-	-
	Azure App Configuration	✓	-	-
<b>Identity</b>	Azure Information Protection	✓	✓	-
	Azure Active Directory (Free, Basic, Premium)	✓	✓	✓
	Microsoft Accounts	✓	-	-
	Azure Active Directory B2C	✓	-	-
	Azure Active Directory Domain Services	✓	✓	-
<b>Integration</b>	Service Bus	✓	✓	✓
<b>Internet of Things</b>	Event Hubs	✓	✓	✓
	Event Grid	✓	✓	-
	IoT Central	✓	-	-
	IoT Hub	✓	✓	✓

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		Azure	Azure Government	Azure Germany
<b>Microsoft Azure Services</b>				
<b>Internet of Things</b>	Azure Maps	✓	✓	-
	Notification Hubs	✓	✓	✓
	Time Series Insights	✓	-	-
	Windows 10 IoT Core Services	✓	-	-
	Logic Apps	✓	✓	-
	API Management	✓	✓	✓
	Microsoft Azure Peering Service	✓	-	-
<b>Management and Governance</b>	Azure Resource Manager	✓	✓	✓
	Automation	✓	✓	-
	Azure Advisor	✓	✓	-
	Azure Lighthouse	✓	✓	-
	Azure Managed Applications	✓	✓	-
	Azure Migrate	✓	✓	-
	Azure Monitor	✓	✓	-
	Azure Policy	✓	✓	-
	Azure Resource Graph	✓	✓	-
	Cloud Shell	✓	✓	-
	Microsoft Azure Portal	✓	✓	✓
	Azure Blueprints	✓	-	-

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		Azure	Azure Government	Azure Germany
<b>Microsoft Azure Services</b>				
<b>Management and Governance</b>	Scheduler	✓	✓	✓
	Cost Management	✓	✓	-
	Azure Performance Diagnostics	✓	-	-
<b>Media</b>	Media Services	✓	✓	✓
<b>Mixed Reality</b>	Azure Spatial Anchors	✓	-	-
<b>Networking</b>	Application Gateway	✓	✓	✓
	Azure Load Balancer	✓	✓	✓
	ExpressRoute	✓	✓	✓
	Virtual Network	✓	✓	✓
	VPN Gateway	✓	✓	✓
	Azure Bastion	✓	✓	✓
	Azure Distributed Denial of Service (DdoS) Protection	✓	✓	✓
	Azure Domain Name System (DNS)	✓	✓	✓
	Azure Firewall	✓	✓	-
	Azure Firewall Manager	✓	-	-
	Azure Front Door	✓	✓	-
	Azure Internet Analyzer	✓	-	-
	Azure Private Link	✓	✓	-

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
<b>Microsoft Azure Services</b>				
<b>Networking</b>	Azure Web Application Firewall	✓	✓	-
	Content Delivery Network	✓	-	-
	Network Watcher	✓	✓	✓
	Traffic Manager	✓	✓	✓
	Virtual WAN	✓	✓	-
	Virtual Network Address Translation (NAT)	✓	✓	-
<b>Security</b>	Key Vault	✓	✓	✓
	Azure Advanced Threat Protection	✓	✓	-
	Multi-Factor Authentication	✓	✓	✓
	Azure Dedicated HSM	✓	✓	-
	Customer Lockbox for Microsoft Azure	✓	-	-
	Azure Sentinel	✓	✓	-
	Security Center	✓	✓	-
	Azure Sphere	✓	-	-
	Azure Security for IoT	✓	-	-
<b>Storage</b>	Storage (Blobs (including Azure Data Lake Storage Gen 2), Disks, Files, Queues, Tables) including Cool and Premium	✓	✓	✓
	Archive Storage	✓	✓	-
	Azure Import/Export	✓	✓	-

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
<b>Microsoft Azure Services</b>				
<b>Storage</b>	Azure Data Box	✓	✓	-
	Azure HPC Cache	✓	-	-
	Site Recovery	✓	✓	✓
	StorSimple	✓	✓	-
	Backup	✓	✓	✓
	Lustre as a Service	✓	-	-
<b>Web</b>	Azure Search	✓	✓	-
	Azure SignalR Service	✓	-	-
<b>Windows Virtual Desktop</b>	Windows Virtual Desktop	✓	-	-
Supporting Infrastructure and Platform Services		✓	✓	✓
<b>Microsoft Online Services</b>				
Intune		✓	✓	-
Microsoft Cloud App Security		✓	✓	-
Microsoft Graph		✓	✓	✓
Microsoft Managed Desktop [OF]		✓	-	-
Microsoft Stream		✓	✓	-
Power Apps		✓	✓	-
Power Automate (Formerly Microsoft Flow)		✓	✓	-

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		Azure	Azure Government	Azure Germany
<b>Microsoft Online Services</b>				
	Power BI	✓	✓	✓
	Power BI Embedded	✓	✓	✓
	Power Virtual Agents	✓	-	-
	Microsoft Threat Experts	✓	-	-
	Microsoft Defender Advanced Threat Protection	✓	✓	-
	Microsoft Healthcare Bot	✓	-	-
<b>Microsoft Dynamics 365</b>				
	Dynamics 365 Customer Engagement	✓	✓	✓
	Dynamics 365 Customer Service	✓	✓	-
	Dynamics 365 Field Service	✓	✓	-
	Dynamics 365 Sales	✓	✓	✓
	Dynamics 365 AI Customer Insights	✓	-	-
	Dynamics 365 Business Central	✓	-	-
	Dynamics 365 Finance	✓	-	-
	Dynamics 365 Fraud Protection	✓	-	-
	Dynamics 365 Marketing	✓	-	-
	Dynamics 365 Portals	✓	✓	✓
	Dynamics 365 Project Service Automation	✓	-	-
	Dynamics 365 Retail	✓	-	-

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Product Category	Service / Offering Name	Cloud Environment Scope		
		Azure	Azure Government	Azure Germany
<b>Microsoft Dynamics 365</b>				
	Dynamics 365 Supply Chain Management	✓	✓	-
	Dynamics 365 Commerce	✓	-	-
	Dynamics 365 Human Resources	✓	-	-
	Chat for Dynamics 365	✓	✓	-
	Dynamics 365 Athena - CDS to Azure data lake	✓	-	-

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## In-Scope Location(s)

### Main Location of the ISMS

Redmond, Washington	One Microsoft Way Redmond, Washington 98052 United States
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### Microsoft Azure Domestic Datacenters

West US	Santa Clara, CA (BY1/2/3/4/5/21/22/24/30) San Jose, CA (SJC31)
West US 2	Quincy, WA (CO1/2, MWH01/02)
West Central US	Cheyenne, WY (CYS01/04/05)
Central US	Des Moines, IA (DM1/2/3, DSM05/06)
North Central US	Chicago, IL (CH1/3/4, CHI20/21)
South Central US	San Antonio, TX (SN1/2/3/4/6, SAT09)
East US	Bristow, VA (BLU) Reston, VA (BL4/31) Sterling, VA (BL20) Ashburn, VA (BL2/3/4/5/6/7/20/21/22/23/30) Manassas, VA (MNZ20)
East US 2	Boydton, VA (BN1/3/4/6/7/8/14)
USGOV Iowa	Des Moines, IA (DM2)
USGOV Arizona	Phoenix, AZ (PHX20/21)
USGOV Texas	San Antonio, TX (SN5)
USGOV Virginia	Boydton, VA (BN1/4)
USDoD East	Boydton, VA (BN3)

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## In-Scope Location(s)

### Microsoft Azure International Datacenters

Canada East	Quebec, Canada (YQB20)
Canada Central	Toronto, Canada (YTO20/21)
Brazil South	Campinas, Brazil (CPQ01/02/20) Sao Paulo, Brazil (GRU)
West Europe	Amsterdam, Netherlands (AM1/2/3, AMS04/05/06/07/20/21/23) Luxembourg (LUA)
North Europe	Dublin, Ireland (DB3/4/5, DUB06/07/08/11/20/21/24/31)
UK South	London, United Kingdom (LON21/22/23/24)
UK West	Cardiff, United Kingdom (CWL20)
France Central	Paris, France (PAR20/21/22/23)
France South	Marseille, France (MRS20)
Germany North	Berlin, Germany (BER20)
Germany West Central	Frankfurt, Germany (FRA21)
Germany Northeast	Magdeburg (LEJ20)
Germany Central	Frankfurt (FRA20)
Switzerland West	Geneva, Switzerland (GVA20)
Switzerland North	Zurich, Switzerland (ZRH20)
East Asia	Hong Kong (HK1/2, HKG20/21)
Southeast Asia	Singapore (SG1/2/3, SIN20)
West India	Mumbai, India (BOM01)
Central India	Dighi, India (PNQ01)
South India	Ambattur, India (MAA01)

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### Microsoft Azure International Datacenters

Japan West	Osaka, Japan (OSA01/02/20/21/22)
Japan East	Tokyo, Japan (KAW, TYO01/20/21/22/31)
Korea South	Busan, South Korea (PUS01/20)
Korea Central	Seoul, South Korea (SEL20/21)
UAE Central	Abu Dhabi (AUH20)
UAE North	Dubai (DXB20)
Australia East	Macquarie Park, Australia (SYD03) Sydney, Australia (SYD21/22/23/25)
Australia Southeast	Melbourne, Australia (MEL01/20/21)
Australia Central	Canberra, Australia (CBR20/21)
South Africa North	Johannesburg, South Africa (JNB20/21/22)
South Africa West	Cape Town, South Africa (CPT20)
Norway East	Oslo, Norway (OSL20)
Norway West	Stavanger, Norway (SVG20)
China North 10	Beijing (BJ1)

### Microsoft Online Services Datacenters

Southeast Asia 2	Cyberjaya, Malaysia (KUL01)
Brazil Southeast	Rio de Janeiro, Brazil (RIO01)
Brazil Northeast	Fortaleza, Brazil (FOR01)
Chile Central	Santiago, Chile (SCL01)
UK North	Durham, United Kingdom (MME20)

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### Microsoft Online Services Datacenters

UK South 2	London, United Kingdom (LON20)
East Europe	Vienna, Austria (VIE)
North Europe 2	Vantaa, Finland (HEL01)

### Edge Sites

Ashburn, VA (ASH)	Manchester, United Kingdom (MAN30)
Athens, Greece (ATH01)	Manila, Philippines (MNL30)
Atlanta, GA (ATA)	Marseille, France (MRS01)
Auckland, New Zealand (AKL01)	Miami, FL (MIA)
Bangkok, Thailand (BKK30)	Milan, Italy (MIL30)
Barcelona, Spain (BCN30)	Montreal, Canada (YMQ01)
Berlin, Germany (BER30)	Mumbai, India (BOM02)
Boston, MA (BOS01/31)	Munich, Germany (MUC30)
Brisbane, Australia (BNE01)	Nairobi, Kenya (NBO30)
Brussels, Belgium (BRU30)	New Delhi, India (DEL01)
Bucharest, Romania (BUH01)	New York City, NY (NYC)
Budapest, Hungary (BUD01)	Newark, NJ (EWR30)
Busan, South Korea (PUS03)	Osaka, Japan (OSA31)
Cape Town, South Africa (CPT02)	Oslo, Norway (OSL30)
Chicago, IL (CHG)	Paris, France (PAR02/PRA)
Copenhagen, Denmark (CPH30)	Perth, Australia (PER01/30)
Dallas, TX (DAL)	Phoenix, AZ (PHX01)
Denver, CO (DEN02)	Portland, OR (PDX31)

#### CONDITIONS & LIMITATIONS:

1. The aforementioned organization has a perpetual responsibility to maintain compliance with ISO/IEC 27001:2013 during the period of certification.
2. This certificate is subject to the satisfactory completion of annual surveillance audits by Schellman & Company, LLC
3. ISO/IEC 27001:2013 compliance audits are not designed to detect or prevent criminal activity or other acts that may result in an information security breach. As such, this certification should not be construed as a guarantee or assurance that an organization is unsusceptible to information security breaches.
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5. This certificate is the property of Schellman & Company, LLC and is bound by the conditions of contract. The authenticity of this certificate can be validated by contacting Schellman & Company, LLC

## In-Scope Location(s)

### Edge Sites

Dubai, United Arab Emirates (DXB30)	Prague, Czech Republic (PRG01)
Frankfurt, Germany (FRA)	Queretaro, Mexico (MEX30)
Geneva, Switzerland (GVA30)	Sao Paulo, Brazil (SAO03)
Helsinki, Finland (HEL03)	San Jose, CA (SJC)
Hong Kong (HKB)	Santiago, Chile (SCL30)
Honolulu, HI (HNL01)	Seattle, WA (WST)
Houston, TX (HOU01)	Seoul, South Korea (SLA)
Hyderabad, India (HYD30)	Sofia, Bulgaria (SOF01)
Jakarta, Indonesia (JKT30)	Stockholm, Sweden (STO)
Johannesburg, South Africa (JNB02)	Taipei, Taiwan (TPE30)
Kuala Lumpur, Malaysia (KUL30)	Tokyo, Japan (TYA/TYB)
Las Vegas, NV (LAS01)	Toronto, Canada (YTO01)
Lisbon, Portugal (LIS01)	Vancouver, Canada (YVR01)
Los Angeles, CA (LAX)	Warsaw, Poland (WAW01)
Lagos, Nigeria (LOS30)	Zagreb, Croatia (ZAG30)
Madrid, Spain (MAD30)	Zurich, Switzerland (ZRH)

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